



NIE Energy Supply Price Control 2009/2010

Proposals for Consultation

| **25th March 2009**

Executive Summary

This document forms a further continuation of NIE Energy Supply's current price control (2000-2005, extended 2005-2007 and extended further for the period 2007-2009); this extension covers 1st April 2009 until 31st March 2010. The new price control is being introduced at a time of advancement in energy retail competition which will bring about a period of change for the Northern Ireland electricity industry.

This price control deals with one element of the final tariff formula (S_t term) and in the main sets the total revenue NIEES can recover from customers for the duration of the control. As NIEES has minimal assets, the Allowed Revenue will consist of operating costs and a margin. It has been proposed that the price control will be applicable to all customers except for non-domestic customers with an annual consumption greater than 150MWh, as it is proposed that these customers will become de-regulated and be removed from the price control.

The Utility Regulator requested data and information from NIE Energy Supply mid November 2008; NIEES put forward its first submission on 26 November 2008 and final submission on 28 January 2009. It is on the basis of information and data submitted and meetings held that we have formed our proposals outlined below.

- Form and Scope will remain as they are currently (except for the 'new deregulated category' - non domestic customers with annual consumption of more than 150MWh) as it is proposed that they will be removed from the price control;
- Duration is set from April 2009 until March 2010 with a possible extension of a further one year to March 2011 (this is to be reviewed by Utility Regulator in October 2009);
- Operating costs have been adjusted to take account of bad debts which remains at 0.4% of turnover;
- The X factor has been set at zero;
- The allowed margin for 2009/10 is £10.491m which is 1.68% of total revenues;
- NIEES total Allowed Revenue is £29.81m.
- The proportion of Gross Profit apportioned to fixed costs remains the same as the previous price control at 67%; and
- On the recommendation of the Energy Savings Trust, the Utility Regulator has decided that a more appropriate target for energy efficiency going forward would be 'energy savings' (42.64GWh per year) as opposed to 'customer financial savings' expressed as £m.

NIEES Price Control to Date

The original NIEES price control ran from April 2000 to March 2005, this was extended to cover the period 2005-07 and the current price control extended this once more to cover the period 2007-09. References in this document to NIEES, NIE Supply or the Supply business, should be taken to refer to NIE Energy Supply.

Changing Environment

A primary reason for the extension to the current 07-09 price control to cover the period 2009-2010, a duration of only one year, is so that it can be revised in light of any developments that have been identified due to any decisions taken with regard to the current ongoing review of supply margins and K-factors. This workstream could have an impact on the NIEES price control. There is therefore the possibility that the new price control could be extended for a further year (2010-2011) dependent on the progress of this workstream. NIAUR will review the price control in October 2009 and make the decision at that point if a further extension would be appropriate in light of any decision taken; and any such extension would include a review of the S_t term.

The Price Control and Tariffs

The allowed unit price of electricity (M) is made up of a number of components:

$$M_t = G_t + U_t + S_t + K_t + (J_t - D_t) + E_t$$

In year t ,

G_t refers to the cost of the electricity which NIEES purchases and so long as NIEES complies with its Economic Purchasing Obligation, this will be passed directly through to customers.

U_t covers the costs of using the electricity network; these costs are regulated through the NIE Transmission and Distribution (T&D) price control.

K_t is a correction facility whereby under or over-recoveries in the previous year can be collected by the business (under-recovery) or given back to consumers (over-recovery).

J_t encompasses costs associated with buy-out from the Northern Ireland Renewables Obligation with the D_t term representing any savings on the buy-out NIEES achieves.

E_t is associated with costs arising from implementation of the Single Electricity Market (SEM) and European Directive concerning the internal market for electricity

including retail market opening, along with uncontrollable costs which are passed through to customers on a 100% basis. These latter costs include licence fees, NI2007 establishment costs and past pensions deficit.

Therefore, most of NIE Energy Supply's costs are straight pass-through costs which are subject to other price controls or regulations and thus, this price control review deals with the S_t term of the tariff formula which is in effect NIEES' own operating costs and margin allowed by the regulator. This amount must be sufficient to finance an efficient business and would normally comprise:

| |
|---------------------------------|
| Operating costs |
| Capital expenditure |
| Depreciation |
| Return on assets/ Profit margin |

The Allowed Revenue, minus the cost of all electricity wholesale purchases (ie U_t , G_t , E_t , K_t and (J_t-D_t) terms), is currently collected on a ratio of 67% for fixed costs plus a variable charge on a per customer basis (33%). These amounts are currently:

Fixed: £16.624m Variable: £10.55 per customer

NIEES currently has minimal assets and therefore a return on assets for investors is not a consideration within the Allowed Revenue. There are no current plans for the price control duration for capital expenditure and thus the Allowed Revenue minus the cost of electricity purchases will consist only of operating costs plus a margin (forecast depreciation amounts are residual due to the transfer of Keypad metering to the Transmission and Distribution business).

Approach

The Utility Regulator requested data from NIE Energy Supply on 12 November 2008 via a Business Efficiency Questionnaire (BEQ). The first response to the BEQ was returned to us on 26 November 2008 with a request for additional information sent by the Utility Regulator on 3 December 2008. Additional data was supplied by NIEES on 8 December 2008. We analysed the data provided, formulating supplementary questions which were discussed at progress meetings between the Utility Regulator and NIEES on 17 December 2008 and 20 January 2009. On 28 January 2009 NIEES re-submitted the Business Efficiency Questionnaire and answers to the supplementary questions arising from the meetings. Further meetings were held on 3 February 2009, 11 February 2009 and 24 February 2009 to discuss the proposals. The Utility Regulator has used the data and information supplied by NIEES to evaluate NIE Energy Supply's proposals and formulate the price control.

Proposals

Form and Scope

NIEES proposed that the current form and scope of the price control should continue, that is revenue is subject to RPI - X and the control will cover the majority of NIEES customers. However they have suggested certain refinements to the current scope that take account of the following:

- i. NIEES has proposed to deregulate tariffs for a current customer category, that is non-domestic customers with annual consumption greater than 150 MWh (and hence remove these customers and their subsequent costs from the price control); and
- ii. Increasing value of supply risks, for example in working capital, agency transaction volumes and bad debt.

Utility Regulator Proposal

As the new workstreams that have been identified following on from the recent consultation exercise on the development of energy retail competition in NI, it would be judicious to allow the present approach to continue until the impact of these becomes clearer. This is because some of these workstreams, such as the review of K factors and supply margins are likely to have a direct impact on the NIEES price control formulae. We also take the view that a duration of a year would be prudent under these circumstances, with the flexibility of a further extension of another year if need be, depending on the timing of the progress of these workstreams and any resulting decisions.

Therefore it is proposed that the current form (RPI-X) of the price control shall remain the same for the period and scope (all customer classes), except for the non-domestic customers with annual consumption greater than 150MWh.

Duration

NIEES considers that the period of the price control should be relatively short so it can be revised in light of developments in retail competition. NIEES proposes a one year price control running from April 2009 until March 2010 including a possibility for further extension until March 2011.

Utility Regulator Proposal

There are a number of options with regard to the period of the price control; a five year control may be desirable for many reasons, not least stability for tariffs, the opportunity for incentive regulation to work effectively, as well as certainty for shareholders. However, due to the current workstreams which will have an impact on the NIEES price control, and due to the fact these workstreams have only

recently begun, the timing of the findings of these reviews is unclear at this point, as is the implementation of these findings.. Therefore we agree with the NIEES proposal for a duration of one year as this allows the current formulae to be adopted whilst these workstreams continue.

There is the possibility that this proposed price control extension will be extended further by another year (2010/11) if the workstreams in retail competition that potentially impact the price control have not been sufficiently progressed. This will be reviewed by the Utility Regulator in October 2009 where it will be considered if an extension is a more favourable option, and if this is the case there may be a full review of the St for the further year extension.

Operating Costs

NIEES has proposed the following adjustments to operating costs:

- i. an increase in agency costs, driven by increased volumes of keypad transactions; and
- ii. a reallocation of costs associated with the phased deregulation of tariffs.

Agency Costs

MBIS costs are currently estimated for 2009/10 to be £5.812m. This is attributable to, in light of the increased tariffs, an increase in the volume of keypad transactions by c15%. NIEES proposes that the keypad related transaction costs element of MBIS allowed costs should increase by 6% to reflect this additional cost.

Reallocation of costs associated with the deregulation of tariffs

A phased deregulation of tariffs for NIEES' large non-domestic customers (with annual consumption of more than 150MWh) has been proposed by NIEES. This would result in a reallocation of costs associated with these customers (both NIEES's internal costs and the pass-through costs) as they are removed from the price control. NIEES estimates these costs at £0.605m in 2009/10. This would remove 1440 customers from the control (0.2% of the number of customers and 8.7% of the value of supply).

The offerings to these customers would include the option of a tariff, which could be compared with tariffs to groups within the price control. It has been proposed by NIEES that the initial allocation and any reallocation would be notified to the regulator by NIEES at the end of the year, or if tariffs were altered.

NIEES methodology for the reallocation of costs is set out in an Annex 1 to this consultation paper.

Utility Regulator Proposal

We have reviewed the agency costs and accept the increase as reasonable in light of the increase in volume of keypad transactions.

We have reviewed the allocation of costs to the deregulated category, both on a high level basis and also using a bottom up approach, and accept that these are reasonably allocated.

As a result the Utility Regulator does not propose any adjustments to NIEES's proposed operating costs.

Bad Debt

The present price control has a Bad debt provision of 0.4% of regulated turnover. NIEES forecasts higher prices and the increasing recession to increase these costs, and maintain that bad debt levels may 'well exceed the current best practice bad debt to turnover target' however is prepared to accept, for nominally a one year extension period, the application of this ratio with the new levels of forecast tariff revenues, giving a bad debt provision of £2.489m.

Due to the application of this ratio to the new levels of forecast tariff revenues, the value of the bad debt provision has increased (from £1.941m in 06/07 prices) which is a reflection of the higher forecast prices.

Utility Regulator Proposal

The Utility Regulator has accepted the policy of keeping bad debt provision at 0.4% of turnover for the duration of this price control.

Total Operating Costs

Total Operating Costs have been proposed at £19.259m (09/10 prices) as follows:

| 09/10 prices | 2009/10 |
|------------------------|------------------------|
| | £m |
| Salaries | 2.528 |
| Bad Debt | 2.498 |
| MBIS | 5.812 |
| Interbusiness | 0.715 |
| Outsourced IT / BPO | 8.250 |
| Depreciation | 0.060 |
| Reallocated costs | (0.605) |
| Operating Costs | <u>£19.259m</u> |

MBIS include insurance, light, heat and power, marketing, communications, rent and rates, training costs and other sundry expenses.

The Utility Regulator has scrutinised these costs and accepts that they are a reasonable forecast and therefore has no adjustments to make to the proposed operating costs.

X Factor

The X factor is a figure by which the inflationary increases in operating costs is reduced to reflect internal efficiencies that can be made to reduce these costs. Efficiency gains are usually achieved by either reducing costs and/or increasing productivity. The current price control has an x factor of zero and NIEES has proposed an X factor of zero for the new price control, stating that there is ‘no reason to expect productivity in an industry such as supply to increase faster than in the economy as a whole’

Utility Regulator Proposal

Whilst the Utility Regulator accepts that there will come a time when the business is so efficient that further gains will be difficult, if not impossible to achieve, our analysis suggests that the company has not yet reached this stage however, in the light of this extension to the price control being a duration of only one year and in the context of current retail workstreams affecting the Supply business we have decided to set X at zero for the next financial year. It should be noted that NIEES has made efficiency gains over the period of the current price control. The X Factor has been set to zero to reflect the price control extension but NIAUR expects any further efficiencies made to be reflected in a lower operating costs submission in any future review.

Margin

NIEES has proposed for the new price control a net margin of £11.22m which is 1.80%. NIEES understand that a net margin of ‘1.8% is an explicit guiding principle associated with the current price control, and therefore should be a central consideration in setting a one year extension’. They feel that a 1.8% margin would compensate them for the increased risk of the value of supply (that is higher tariffs resulting from higher wholesale costs) with a c45% rise in working capital requirements between 2007-08 and 2009-10. “The consistent net margin principle efficiently captures movement in working capital and thus reasonably compensates the business for the related additional cost.”

Utility Regulator Proposal

The margin agreed in the current price control was based on a decision paper *Regulation of ESB and NIE in SEM: A Decision Paper*¹ which set a margin at 1.8% of total revenue, giving the following absolute values for net margin for the current price control (in 06/07 prices):

| 2006/07 Prices | 2007/08 | 2008/09 |
|-------------------|---------|---------|
| | £m | £m |
| Net Margin | 6.911 | 6.997 |
| | | |

In 09/10 prices this margin would be £7.921m (1.27% of total revenue), however this amount would not take into consideration the increased working capital commitment that has been brought about by the higher tariffs due to the higher wholesale costs.

In order to understand the additional working capital going forward for 09/10 a large amount of analysis was performed in order to calculate a reasonable amount to alleviate the additional stress of working capital in the year 09/10 for NIEES. This analysis included:

- Review of forecast and historic trade debtors over trade creditors to capture the net working capital position (split by the K element and non K element due to NIEES being able to recoup the K element at Bank of England base);
- Review of both monthly balance sheet data and year end data to obtain averages for net working capital position going forward. These amounts were also compared to the historic position for the previous 5 years to the forecast 09/10 amounts to ascertain the quantum of change for the new price control period;
- A reasonable level of return on these figures was calculated using various rates of return, with a lower rate of return on the K element to reflect the Bank of England base.

The Utility Regulator was not convinced that there was any one conclusive way to calculate the additional working capital commitment and as a result all of the analysis was taken into consideration and a mid-point was established as a reasonable amount to reflect the additional working capital commitment for 09/10. This acknowledgement of working capital increases the real margin from the current price control (£7.921m) by £2.57m to a total margin of £10.491m. This represents 1.68% of total revenue.

| | 2009/10 | 2009/10 |
|----------------------------|-----------------|----------------|
| | Proposed | Allowed |
| | £m | £m |
| Turnover | 623.6 | 623.6 |
| Cost of Sales | 593.1 | 593.85 |
| Gross Profit | 30.5 | 29.75 |
| Operating Costs | 19.259 | 19.259 |
| Net Profit | 11.224 | 10.491 |
| Net Profit margin % | 1.8% | 1.68% |
| | | |

Allowed Revenue (S_t)

Total Allowed Revenue

The allowed revenue figure is the total of operating costs and the allowed margin:

| 2009/10 Prices | 2009/10 | 2009/10 |
|-------------------------------|------------------------|------------------------|
| | Proposed | Allowed |
| | £m | £m |
| Total Operating Costs | 19.198 | 19.198 |
| Depreciation | 0.060 | 0.060 |
| Net Margin | 11.224 | 10.491 |
| Total S_t | <u>£30.482m</u> | <u>£29.749m</u> |

Fixed: Variable Ratio

The ratio of fixed to customer variable proportions of the Allowed Revenue minus the cost of electricity purchases is currently proposed by NIEES 67:33 which remains unchanged from the current price control.

Utility Regulator Proposal

NIAUR is content to continue with the current fixed:variable ratio of 67:33.

Energy Efficiency

Over the period of the price control NIEES's allowed operating costs have included costs for delivering energy efficiency and sustainable energy obligations within the framework of the price control.

A target of £2million customer lifetime savings per annum was originally set in 2000; this was subsequently increased to £3million customer lifetime savings per annum for the initial two year extension 2005 to 2007, and also for the current price control term of 2007 to 2009. NIEES have proposed that with a budget of £202,000, and in the light of very high commodity prices, they would be prepared to consider increasing this commitment to £4.5m customer lifetime savings per annum for this further one year extension 2009-2010.

Utility Regulator Proposal

In current price control, it was agreed that the energy efficiency and sustainable energy obligations of the Supply business would remain the same for the duration of the price control i.e. £3 million customer lifetime savings each year until 2009. The Utility Regulator has sought advice from the Energy Saving Trust on the appropriateness of this obligation going forward. On the recommendation of the Energy Saving Trust, the Utility Regulator has decided that a more appropriate target measure would be 'energy savings' instead of 'customer financial savings'. Based on the average cost effectiveness of schemes over the last two years and a budget of £202,000, the revised energy efficiency and sustainable energy obligations for this price control will be 42.64GWh energy savings per year. In addition, due to the incoming legislation phasing out incandescent and halogen bulbs between 2009 and 2012, schemes which focus on CFL bulb giveaways will no longer be approved unless a good argument for additionality can be demonstrated.

How to Respond

Responses are invited on any of the issues raised in this paper and in particular on:

- The principle of extending the current price control for one year;
- The proposed adjustments to operating costs for the deregulated customers;
- The X factor;
- The margin;

And

- Allowed Revenue.

Please also suggest any alternative relevant measures/actions.

Responses to this consultation paper should be sent to:

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By Friday 24th April 2009.

Unless marked as confidential all responses will be published.

Individual respondents may ask for their responses, in whole or in part, not to be published, or that their identity should be withheld from public disclosure. Where either of these is the case, we will ask respondents to also supply us with the redacted version of the response that can be published.

As a public body and non-ministerial Government department, we are bound by the Freedom of Information Act (FOIA) which came into full force and effect on 1 January 2005. According to the remit of the Freedom of Information Act, it is possible that certain recorded information contained in consultation responses can be put into the public domain. Hence, it is now possible that all responses made to consultations will be discoverable under FOIA - even if respondents ask the Utility Regulator to treat responses as confidential. It is therefore important that respondents note these developments and in particular, when marking responses as confidential or asking the Utility Regulator to treat responses as confidential, should specify why they consider the information in question to be confidential.

Annex 1

Proposed Allocation of Costs between Regulated and Deregulated Markets

The present proportions in the revenue driver associated with the current price control are c67% fixed and c33% variable.

These drivers could be used to separate above and below the deregulated boundary costs, assuming an appropriate total reference cost base is applied.

A total reference cost base for 2009/10 has been calculated as £20.2m.² NIEES however has proposed that a more equitable allocation of costs would be determined if the fixed cost driver (c67%) was split further into an “un-allocatable” proportion (ie 50% of total fixed) and a “value of supply” proportion (ie 50% of total fixed). With the resultant split:

Fixed: 1/3

Customer: 1/3

Value of Supply: 1/3

In the context of the proposed deregulated boundary being set at 150 MWhs, these customers account for 0.2% of the total number of customers and 8.7% of the value of supply (ie revenues split). It therefore can be determined that the costs allocated to the deregulated market should be:-

Value of supply proportion $(0.33) * 0.087$
= 2.9%

Customer variable proportion $0.33 * 0.002$
= 0.1%

Therefore the total allocated costs are calculated as:-
 $£20.2m * (2.9\% + 0.1\%) = £0.6m$

Utility Regulator Proposal

NIAUR requested that a detailed “bottom-up” approach should be undertaken to test the logic of the high level cost allocation methodology.

This approach considered each detailed cost category and applied an appropriate cost driver as follows:-

| Drivers | Deregulated Proportion (150 MWh deregulation boundary) |
|---------------|--|
| Units (U) | 9.3% |
| Revenues (R) | 8.7% |
| Customers (C) | 0.2% |
| Bills (B) | 0.8% |

A cost driver was allocated to each detailed cost in operating costs, an average allocation percentage was then applied to ascertain the value in £m. The result was as follows:

| Primary Cost Categories | Allocation % | Allocation £m | Drivers |
|--------------------------------|--------------|---------------|------------|
| Salaries | 8.7% | 0.22 | R |
| MBIS | 6.5% | 0.10 | U, R, C, B |
| Agency Costs | 0.3% | 0.01 | C, B |
| Outsourcing / Service Delivery | 1.8% | 0.15 | U, R, C, B |
| Interbusiness | 8.7% | 0.06 | R |
| Other costs | 2.0% | 0.06 | R, C |
| Overall % Allocation | 2.98% | 0.6 | |

It can therefore be seen that both the high level and bottom up analysis produced the same results, reallocating £0.6m to the proposed deregulated category.

¹Regulation of ESB and NIE in SEM: A Decision Paper (AIP/SEM/304/07) published by the Regulatory Authorities 20 June 2007 <http://www.allislandproject.org/en/generation.aspx?article=4ad994c7-e273-485d-a30f-c658a34e90f7>

² Total operating costs of £19.259m as per proposed amount for allowed revenue, adding back reallocated costs and pass-through costs, and excluding bad debt costs equals £20.219m