

Rachel Strong
Utility Regulator
Queens House
14 Queen Street
Belfast
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27 June 2024

Dear Rachel

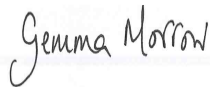
**Notice and Consultation on Code of Practice (CoP) for Consumers in Vulnerable Circumstances
Licence Modifications for Energy Companies**

NIE Networks welcomes the opportunity to comment on UR's consultation in respect of the above.

We are content with the UR's proposals to amend NIE Networks' electricity distribution licence to replace an existing condition (Condition 37 'Provision of services for persons who are of pensionable age or disabled') with a new condition in order to reflect the introduction of the CoP for Consumers in Vulnerable Circumstances.

Whilst we may not meet the requirements of the new CoP immediately, we will work towards this as soon as is reasonably practicable. We reaffirm our support and commitment to the UR's Consumer Protection Programme (CPP) and to the protection of vulnerable consumers through its Best Practice Framework. We look forward to continued and constructive engagement with the UR as it implements the CPP.

Yours sincerely



GEMMA MORROW
Regulation Manager