

MINUTES OF A MEETING OF THE NORTHERN IRELAND AUTHORITY FOR UTILITY REGULATION (THE 'AUTHORITY') HELD ON WEDNESDAY, 22 APRIL 2015 IN QUEENS HOUSE, BELFAST AT 10.30 A.M.

Present:

Bill Emery, Richard Rodgers, Bill Cargo, David Strahan, Jenny Pyper (Chief Executive)

In attendance:

SMT - Kevin Shiels, Brian McHugh, Tanya Hedley, Donald Henry

John Mills, Paul Stewart, Stephen Magowan. Bob Lloyd (member of Water Review Oversight Committee)

1. APOLOGIES FOR ABSENCE

- 1.1 Teresa Perchard
- 1.2 Bill Emery welcomed Board members to the meeting which was convened to discuss one agenda item.

2. FIRE DRILL

- 2.1 The board members were informed of the evacuation procedures which apply at Queens House in the event of a fire.

3. DECLARATIONS OF INTEREST

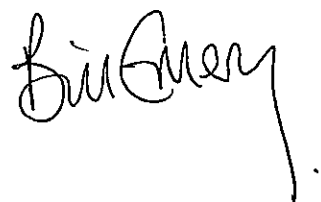
- 3.1 None.

4. REVIEW OF WATER SUPPLY FAILURE JANUARY 2015

- 4.1 Jenny Pyper introduced this paper and welcomed the progress that had been made in carrying out the review and drafting the report.
- 4.2 Tanya Hedley, Bob Lloyd and John Mills then variously spoke to a presentation regarding the review key findings, recommendations and next steps.
- 4.3 Board members clarified items in respect of: maintenance carried out by NI Water in December to avoid supply failures, the extent to which the NI Water leadership team was prepared for the industrial action, the current status of the dispute and the layout of alternative water supplies.
- 4.4 Discussion also took place in respect of conclusions and recommendations relating to: the resilience of systems, the issue of redress for customers, scenario planning and the handling of the incident by the NI Water board.
- 4.5 Board members also made general comments in respect of setting out our regulatory remit, the consistency of drafting and the tone and wording of the recommendations.

4.6 The Board also discussed plans for the handling and submission of the report to the Department for Regional Development.

There being no other business the board discussion on this item concluded at 11.50.

A handwritten signature in black ink, appearing to read "Bill Guery". The signature is written in a cursive style with a long, sweeping tail on the final letter.