

Guide to Information held by the Utility Regulator
October 2012

Section	Description of information	How to obtain
Who we are and what we do		
	Roles and responsibilities	www.uregni.gov.uk/about/what_we_do
	Organisational structure	www.uregni.gov.uk/about/
	Relevant legislation	www.legislation.gov.uk/
	Board and senior management team	www.uregni.gov.uk/about/the_board
	Contact details	www.uregni.gov.uk/contacts/
	National Fraud Initiative	www.uregni.gov.uk/uploads/publications/National_Fraud_Initiative_-_staff_note_-_2012.pdf
What and how we spend		
	Finance statements, budgets, and variance reports	www.uregni.gov.uk/uploads/publications/FWP_2012-13.pdf www.uregni.gov.uk/uploads/publications/Resource_Accounts_11-12.pdf
	Board expenses	www.uregni.gov.uk/uploads/publications/NEDS_Expenses_2011-12.pdf
	Pay and grading structures	Available on request
	Procurement procedure	Under review with the Central Procurement Department
	Contracts awarded	Available on request
	Internal financial regulations	Available on request
Priorities/ objectives and how we are meeting them		
	Strategic plans	www.uregni.gov.uk/uploads/publications/Corporate_Strategy_2009-14.pdf
	Annual Business Plan	www.uregni.gov.uk/publications/forward_work_programme_2012_13/
	Annual Report	www.uregni.gov.uk/uploads/publications/Annual_Report_2011-12.pdf
	Internal and external performance reviews	Please contact us for further information
How we make decisions		

	Major policy proposals and decisions	www.uregni.gov.uk/publications/
	Public consultations	www.uregni.gov.uk/publications/
	Senior management team minutes	Available on request
	Reports and papers from senior management team meetings	Available on request
	Internal communication guidance, criteria used for decision making, internal instructions, manuals and guidance	www.uregni.gov.uk/uploads/publications/Branding_Guidelines.pdf www.uregni.gov.uk/uploads/publications/Consultation_Guidance.pdf
Policies and procedures		
	For recruiting and employing new staff	www.uregni.gov.uk/uploads/publications/Recruitment_Selection_Policy_Dec_2010.PDF
	Customer service	Coming soon
	Records management and personal data policies	Available on request
Lists and registers		
	Disclosure logs	Available on request
	Gifts and hospitality	www.uregni.gov.uk/uploads/publications/Hospitality_Register_2011-12_FINAL.pdf
Services we offer		
	Regulatory responsibilities	www.uregni.gov.uk/about/
	For industry	www.uregni.gov.uk/about/
	Leaflets, booklets and newsletters	www.uregni.gov.uk/publications/
	Advice and guidance	www.uregni.gov.uk/customer_information/
	Media releases	www.uregni.gov.uk/news/