



Water NI 2009

MEETING THE CHALLENGES

Thursday__4 June 2009__Hilton Belfast Hotel

Ministerial address by **Conor Murphy MP**__Minister for Regional Development__Northern Ireland

Hear from the policy makers:

Chair__**Clive Elphick**__Group Policy Director__United Utilities plc

Jo Aston__Director of Water Regulation__Northern Ireland Utility Regulator

Dave Foster__Head of Water Management__NI Environment Agency

Ronan Larkin__Finance Director__Northern Ireland Water

Eleanor Gill__Chief Executive__Northern Ireland Consumer Council



The Northern Ireland water service has faced a difficult time, restructuring its sole utility while undertaking vital upgrades to the region's infrastructure in line with EU legislation. Identifying the key challenges going forward and how to meet them will be the focus of Water NI 2009.

Book your place now at www.waterni.net

Why visit

Water NI 2009 ___ Meeting the Challenges

Water NI 2009 will foster dialogue across the whole supply chain. Consultants and contractors, government and regulatory bodies, consumer and environmental organisations, will join with the supply chain in a stimulating debate on how best to meet the challenges of supplying Northern Ireland with its water. Delegates will hear about the latest developments from the Minister for Regional Development and high level speakers representing Northern Ireland Water, the Utility Regulator, Northern Ireland Environment Agency and the Consumer Council for Northern Ireland among others. Key topics include pricing, customer expectation and safeguarding the environment.

Who should attend?

Senior Managers ___ Consultants ___ Contractors ___ NI Water ___ Equipment suppliers ___ Local authority staff ___ Central Government ___ Policy makers ___ Regulatory bodies ___ Environmental not-for-profit organisations

Benefits of attending

- ___ Get an update directly from the policy and decision makers
- ___ Use this unique opportunity to network with peers from the whole supply chain
- ___ Panel discussions give you the opportunity to voice your concerns and opinions

Interested in being a sponsor or booking exhibition space?

Three reasons why you should:

- ___ 1. Extensive pre-event promotion
- ___ 2. A great opportunity for networking
- ___ 3. Strategic positioning in the fast moving Northern Irish water market

For more information call **Adam Jeffery** on +44 (0)20 8651 7147 or **Matt Byron** on +44 (0)161 903 1515

Conference Programme

09.00	<i>Morning coffee and registration</i>
09.30	Welcome and opening from the Chair Clive Elphick___Group Policy Director___United Utilities plc
09.40	Ministerial Address Conor Murphy MP___Minister for Regional Development___Northern Ireland
10.00	Controlling the cost of water - the NI price control system Jo Aston___Director of Water Regulation___Northern Ireland Utility Regulator
10.30	<i>Coffee break</i>
11.00	What are the influences on price control and what are the challenges? Ronan Larkin___Finance Director___Northern Ireland Water
11.30	The water industry in Scotland – Controlling the costs Alan Sutherland___Chief Executive___Water Industry Commission for Scotland
12.00	Questions and panel discussion with speakers from the morning session
12.30	<i>Networking lunch</i>
13.50	Welcome to the afternoon session from the Chair Clive Elphick___Group Policy Director___United Utilities plc
14.00	Changing customer expectations in a changing market Eleanor Gill___Chief Executive___Northern Ireland Consumer Council
14.45	Environmental priorities Dave Foster___Head of Water Management___NI Environment Agency
15.15	<i>Afternoon coffee</i>
15.30	The Scottish experience and what we can learn from it Speaker tbc
16.00	Questions and discussion with all speakers from the day
17.00	<i>Conference Close</i>

Speakers



Chair Clive Elphick ___ Group Policy Director ___ United Utilities plc

Clive is Group Policy Director of United Utilities plc and a Director of United Utilities Water plc. Clive is also a non-executive director of the Department for Culture, Media and Sport and chairs the Department's audit committee. He was recently appointed a member of Defra's Strategy Group. In 1991 he joined North West Water as Group Financial Controller, and was subsequently appointed as the company's Economic Regulation Director to lead the 1994 periodic review of prices. He was then Group Strategic Planning Director of United Utilities and then a Chief Operating Officer of the regulated business. He joined ICI in 1981 as a management scientist and qualified as an accountant while working for the company. In 1986 he joined Deloitte & Touche as a management consultant, where he led a variety of business planning assignments for public and private sector organisations. Then in 1990 he was seconded to the Office of Water Services (Ofwat) as it's first Head of Regulatory Accounting. Clive Elphick has a degree in Natural Sciences from Queens' College, Cambridge and a doctorate in Operational Research from Birmingham University. Clive is married to Jane and his interests include hiking, skiing, mountain biking and classical music.



Conor Murphy MP ___ Minister for Regional Development ___ Northern Ireland

Conor Murphy was appointed Minister for Regional Development (DRD) on 8 May 2007. He was educated at St. Colmans College and studied at both University of Ulster and Queens University Belfast. Conor first entered politics in 1989 as a member of Newry and Mourne District Council. Elected as Assembly member for Newry/Armagh in 1998 Conor served as Party Spokesperson on Equality, was Party Whip and Chair of the Procedures Committee and Deputy Chair of the Public Accounts Committee. He was re-elected to the Assembly in 2003 and elected as MP for Newry/Armagh in 2005. Conor is a senior member of the Sinn Féin negotiating team. Since his successful re-election to the Assembly in March 2007 Conor was nominated by Sinn Féin to the executive ministerial portfolio of Regional Development.



Dave Foster ___ Head of Water Management ___ NI Environment Agency

Dave is Head of Water Management for the Northern Ireland Environment Agency. In this role he leads a team of 240 policy, operational and laboratory staff, whose overall aim is the protection and improvement of the Northern Ireland's aquatic environment. The Unit's work involves responding to pollution incidents, monitoring the chemical and biological quality of the aquatic environment, regulation of discharges (both point and diffuse source), pollution prevention advice and education, and the development and implementation of river basin management plans. Previously Dave worked for the Environment Agency for England & Wales in a variety of operational and policy roles in relation to the water environment. From 2000 to 2002 he led the project team set up by the Environment Agency to implement the EU Water Framework Directive. He has a degree in Biological Sciences and an MSc in Natural Resources Management.



Jo Aston ___ Director of Water Regulation ___ Northern Ireland Utility Regulator

As a Chartered Civil Engineer, Jo has worked for both the private and public sector, predominantly in the Water Industry. Her experience spans all aspects of the business, from managing a team of professional designers to directing a large operational workforce. She oversaw the construction of Water Service's first Public Private Partnership, before moving into Asset Management. She was the Project Manger of Water Service's second Asset Management Plan which defined a £3billion investment requirement over a 20 year horizon. Before leaving the Water Service to join the Regulator's office in May 2007, she was instrumental in the development of the Asset Management Model for the new company Northern Ireland Water. Jo is now responsible for establishing the economic regulatory regime for the new government owned Water Company, Northern Ireland Water sole provider of water and sewerage services for the province. Jo has in the past been a very active member of the Institution of Civil Engineers, but currently energies are diverted to the taxi service which comes with three active children.



Eleanor Gill ___ Chief Executive ___ Northern Ireland Consumer Council

Eleanor's career began in the private sector before joining the public sector within health and social services. Prior to taking up her post as Chief Executive at the Consumer Council, Eleanor spent four years as leader of the Armagh and Dungannon Health Action Zone. Here, she was responsible for delivering improvements in public health by engaging the community, public and private sectors to work in partnership. Eleanor has a strong track record in management and leadership with a particular focus on policy and strategy development and planning, information management and technology. Eleanor has been appointed as Visiting Professor in the Faculty of Business and Management School of Hotel, Leisure and Tourism at the University of Ulster at Jordanstown. She was the first recipient of the Public Sector Personality of the Year at the UTW/Ulster Business Awards in 2007. Eleanor was chosen because of her significant contribution to the public sector which impacts on and contributes to the business and economic sectors.

Supporters, Sponsors & Media Partners

Water NI 2009 is supported by



The **Northern Ireland Environment Agency** (NIEA) is an Executive Agency within the Department of the Environment. Our aim is to protect, conserve and promote the natural and built environment for the benefit of present and future generations. NIEA will act as a Regulator, Influential Advisor and Champion for the Environment.

<http://www.ni-environment.gov.uk>



The **Department for Regional Development** vision is a region with modern, safe and sustainable transportation and water services which improve quality of life for all.

Sponsors include



The water industry in Northern Ireland has entered into a new era with the creation of a government owned company in 2007 subject to economic regulation for the first time. The industry must now strive to become more cost-effective and sustainable. The **NIAUR** is happy to sponsor Water NI 2009 as we believe it provides a rare opportunity for key stakeholders to present their views and inform debate on all aspects of the industry.



Northern Ireland Water, a government owned company but operating under company legislation, is continuously investing in the improvement of wastewater services and the quality of drinking water to deliver real benefits to customers and the environment.

Magazine partner



Monthly tabloid **WET News** is the voice of water industry contractors, delivering specialist information on how to operate efficiently, cost-effectively and profitably in an ever changing market place.

Easy ways to register

Online **www.waterni.net**
Email **waterni@fav-house.com**
Phone **+44 (0) 20 8651 7100**

Fax **+44 (0) 20 8651 7144**
Post to **Faversham House Group, Water NI,
232a Addington Road, South Croydon, Surrey, CR2 8LE, UK**

Delegate rates

Please register _____ delegates at the early bird rate of £195 + VAT (valid until 01/05/09)

Please register _____ delegates at the rate of £250 + VAT

DELEGATE DETAILS _____ Please photocopy this form to register further delegates

Title _____ First Name _____ Surname _____

Job title _____

Company _____

Address _____

Town _____ County _____

Postcode _____ Country _____

Telephone _____ Fax _____

E-mail _____

Nature of organisation's business _____

PAYMENT DETAILS _____ Please tick the relevant payment option

1. **Credit/debit card.**

Please charge my Visa MasterCard Amex Diners Club Maestro

Card number

Start date / Expiry date /

Issue no (Maestro only) / Security number

Amount £ _____ Signature _____

2. **Cheque.** Please find enclosed a cheque for the amount of £ _____ made payable to Faversham House Group Ltd

3. **Invoice.** Please invoice me using purchase order number _____

Invoice address _____

Invoice contact _____

TERMS AND CONDITIONS

Faversham House Group Limited ("we") accepts bookings from delegates ("you") for places on its Water NI conference on the following terms and conditions.

ACCOMMODATION

Accommodation is not included in the delegate fee. To book a room at the Hilton Belfast Hotel please visit their website at www.hilton.co.uk.

ACCESS AND DIETARY REQUIREMENTS

If you have any specific access or dietary requirements please let us know on booking in order for us to ensure all delegates can participate fully in the event. Please contact the Event Management team on +44 (0)20 8651 7100 or email waterni@fav-house.com to discuss any specific requirements you may have.

CONFIRMATION

Once we have received confirmation of your booking in writing, we will send you an email confirmation. A VAT invoice will be sent out to you shortly after. NB we must

receive payment prior to the conference date. If you have not received confirmation of your booking within 14 days of the conference, please contact the Event Team on +44 (0)20 8651 7100 as we may not have received your booking. We cannot be held responsible for the non-arrival of information. Whilst in attendance at the conference, if we reasonably consider that your behaviour is inappropriate, disruptive, offensive, dangerous or illegal, we may ban you from further participation in the conference without a refund.

CANCELLATION

Payment for the conference must be received before the conference date. Cancellations must be made in writing to the address above and received no later than 14 May 2009. Such cancellations are subject to a handling and administration charge of £75 + VAT per delegate, which will be deducted from any due refund or invoice, whichever is appropriate. We regret that no cancellations may be made within 20 days of the conference date but a substitute delegate can be nominated. Substitu-

tions made on the day of the conference are at our discretion only. We reserve the right to make changes to the programme, location and/or speakers without prior notice. We will not offer refunds to delegates due to circumstances affecting the conference or your ability to attend it which are outside our control (for example, but not limited to, a terrorist alert or incident) unless the conference is cancelled or rescheduled for another date, in which case we will retain up to 50% of the delegate fee to cover marketing, administration and delegate registration costs.

LIABILITY

Any opinions expressed or statements made by speakers or delegates at the conference are in their personal capacities and are not made or expressed on our behalf. Except in the case of death or personal injury caused by our negligence or that of persons for whose acts or omissions we are legally liable, we will not be liable to you for any loss or damage of any kind, whether direct, indirect or consequential, which you may suffer at or in relation to the conference,

and our aggregate liability to you will in any case be limited to the amount you have paid to us.

DATA PROTECTION

We value your privacy and confidentiality. By registering for this conference, we can provide you with information relating to your booking and other Faversham House Group related products or services via email, direct mail, fax or telephone. We may also make your details available to carefully screened companies (excluding email addresses) who have information that may be of interest to you. If you do not wish to receive such information, please tick the appropriate box(es) below or write to our Head of Marketing at the address above

No, I do not wish to receive information on other Faversham House Group related products or services

No, I do not wish my details to be made available to third parties